



## **Volume Builder Portal Enhancement to Simplify Resubmittals, File Management**

The Development Services Department (DSD) is pleased to announce the upcoming release of a volume builder portal enhancement, which is scheduled to be available for customers starting on January 26.

The present volume builder application process in the **Austin Build + Connect (AB+C)** portal does not allow for online resubmittals of residential volume builder permit applications. Applicants must currently provide revised documents via email.

New portal enhancements allow users to:

- Directly upload and resubmit documents to the AB+C portal in the *My Permit Cases* tab. Now, Intake staff will be notified that an update has been received.
- Remove documents uploaded in error for that review cycle using the new “delete” feature.

The improved capability, which has been a frequent request of volume builder applicants, will expedite and simplify the resubmittal process, resulting in faster volume builder application approval.

A comprehensive user guide is available online to assist with the new tool at [Volume Builder Austin Build + Connect Application Guidelines | AustinTexas.gov](#).

Thank you to those who helped us test and provided feedback on these new features as we continue improving our online tools to serve you better.

For more information about the volume builder program, please connect with Plans Examiner Supervisor Mayra Rivera via email at [mayra.rivera@austintexas.gov](mailto:mayra.rivera@austintexas.gov).

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