

Section H

Client Eligibility Requirements

GENERAL

- Eligibility requirements for clients served under grant contracts will be determined by the Grantor.
- Agency must maintain a record of client eligibility (e.g. client file or electronic record) that includes documentation of:
 - ♦ Annual certification of client eligibility
 - ♦ Services provided to client
- Agency must recertify client when notified of a change in family circumstances (e.g. family income, residence, and/or family composition)
- Unless specified by Grant/Funding Source, re-certification of clients is required not less than once every 12 months (unless required earlier by a change in family circumstances)
- Homeless clients:
 - ♦ If the program eligibility requires homeless status, the residency requirements and income requirements do not apply
 - ♦ Homeless status must be documented by a signed (1) Homeless Eligibility Form or Homeless Self-Declaration Form and (2) entry into Homeless Management Information System (HMIS) database. These forms must be developed by the agency and be approved by the City contract manager.
- Other Client populations:
 - ♦ Clients in programs serving victims of violence are not subject to residency or income requirements
 - ♦ Eligibility exceptions for any other type of clients and/or documentation situations must be described in Contract Work Statement
- Date of receipt by agency must be indicated on all documentation in client file

IDENTITY

- Client must provide proof of identity in order to receive City-funded services, documented by:
 - ♦ A government –issued identification; or
 - ♦ A signed Self-Declaration of Identity supported by client residency documentation

RESIDENCY

- City-funded clients must be a resident of the City of Austin (Full Purpose Jurisdiction) and/or Travis County
 - ♦ Residence must be documented by proof of address that includes client name (e.g. City utility bill, lease, letter from landlord, etc.)
 - ♦ Residency eligibility must be verified by one or more of the following sources:
 - Austin GIS Jurisdictions Web Map (<http://www.austintexas.gov/gis/JurisdictionsWebMap/>)
 - Travis County Appraisal District website (<http://www.traviscad.org>)
 - U.S. Postal Service website (verification of County only) (www.usps.com)

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INCOME

- Client intake form must reflect wages/income of all family members 18 years old or older living in the household
- Determination of Family Size:
 - ◆ For the purposes of determining eligibility for City-funded services, a family unit consists of:
 - A person living alone:
 - An adult living alone
 - A minor child living alone or with others who are not responsible for the child's support
 - Two or more persons living together who are wholly or partially responsible for the support of the other person/people:
 - Two persons in a domestic partnership, or legal or common-law marriage
 - One or both legal parents and minor children
 - One or both adult caretakers of minors and the caretaker(s)'s minor children. Note: a caretaker is one or both adults(s) who performs parental functions (provision of food, clothing, shelter, and supervision) for a minor.
- Family income must be 200% or less of current Federal Poverty Income Guidelines (FPIG) to be eligible for City-funded services; agency must update its FPIG categories when Federal figures change. Income inclusions and exclusions are based on Texas Administrative Code §5.19 and are as follows:

(1) Included Income:

- A. Temporary Assistance for Needy Families (TANF);
- B. Money, wages and salaries before any deductions;
- C. Net receipts from non-farm or farm self-employment (receipts from a person's own business or from an owned or rented farm after deductions for business or farm expenses);
- D. Regular payments from social security, including Social Security Disability Insurance (SSDI) and Supplemental Security Income (SSI);
- E. Railroad retirement;
- F. Unemployment compensation;
- G. Strike benefits from union funds;
- H. Worker's compensation;
- I. Training stipends;
- J. Alimony;
- K. Military family allotments;
- L. Private pensions;
- M. Government employee pensions (including military retirement pay);
- N. Regular insurance or annuity payments; and
- O. Dividends, interest, net rental income, net royalties, periodic receipts from estates or trusts; and net gambling or lottery winnings.

(2) Excluded Income:

- A. Capital gains; any assets drawn down as withdrawals from a bank;
- B. The sale of property, a house, or a car;
- C. One-time payments from a welfare agency to a family or person who is in temporary financial difficulty;
- D. Tax refunds, gifts, loans, and lump-sum inheritances;
- E. One-time insurance payments or compensation for injury;
- F. Non-cash benefits, such as the employer-paid or union-paid portion of health insurance or other employee fringe benefits;

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- G. Food or housing received in lieu of wages;
 - H. The value of food and fuel produced and consumed on farms;
 - I. The imputed value of rent from owner-occupied non-farm or farm housing;
 - J. Federal non-cash benefit programs as Medicare, Medicaid, Food Stamps, and school lunches;
 - K. Housing assistance and combat zone pay to the military;
 - L. Veterans (VA) Disability Payments;
 - M. College scholarships, Pell and other grant sources, assistantships, fellowships and work study, VA Education Benefits (GI Bill); and
 - N. Child support payments.
- Client income amounts must reflect *Gross Income*, before any deductions
 - If any adult family member has no income, a Self-Declaration of No Income form is required for that individual
 - Income documentation requirement:
 - ♦ Programs providing financial assistance to or on behalf of clients (including but not limited to rent, utilities, arrears, child care, tuition, occupational training): the client file must include primary eligibility sources; declaration of eligibility for another program (e.g., TANF, Free/Reduced/School Lunch Program) is not adequate documentation of eligibility
 - ♦ Programs which do not provide financial assistance to or on behalf of clients: the client file must include primary eligibility sources or a self-declaration of income form